

Statguard® ESD Dissipative Modular Carpet Maintenance Instructions



NOTE: Statguard® ESD Modular Carpet requires Special Installation using CONDUCTIVE Adhesive and Braided Ground Straps.

Typically, dirt is insulative. For ESD footwear (which must be used in conjunction with ESD protected flooring) to make electrical contact with the conductive fibers in the Statguard® ESD Modular Carpets, vacuuming or cleaning by other methods must be performed periodically. Depending upon the traffic level experienced, restorative cleaning should be considered annually. The 15 year limited wear warranty is dependent upon the proper maintenance and care of the Modular Carpets.

A regular carpet maintenance program preserves and maintains the Statguard® ESD Modular Carpets and extends the life of your investment. Regular maintenance may make restorative cleaning unnecessary. Restorative cleaning is often necessary when the Modular Carpets have been neglected and the appearance has degenerated to a point where restorative cleaning is an absolute necessity. This can be caused by soils and stains which, when allowed to get out of hand, will prevent the Modular Carpet from ever returning to its original beauty and appearance.

Regular carpet maintenance will extend the life of the ESD Modular Carpets. Heavily trafficked areas such as entrances and aisles typically require daily vacuuming. Attention should be given to floor areas susceptible to spills and stains. For best results spot cleaning with approved cleaning solutions, should occur as soon as possible.

Barrier Mats

Preventing the Statguard® ESD Modular Carpets from becoming soiled in the first instance is an

excellent strategy. As such, Barrier mats are an integral part of any maintenance system. Capturing inbound soil at threshold points (i.e. elevator lobbies, entrances/exits and vending areas) and eliminating it with an aggressive vacuuming program prevents the spread of soil to other areas within the facility. Six- to ten-foot barrier mats should be placed at the point of entry, based on traffic flow and other factors.

Vacuum Cleaning

A good vacuuming program is essential to the success of your carpet maintenance efforts. Effective daily vacuuming reduces the frequency of periodic maintenance procedures required to maintain clean carpet. In addition to removing soil, vacuum cleaning also helps to lift and restore pile. Proper equipment and technique are important for successful vacuuming.

Machines with cylinder brushes should be used and set so that brushes are in contact with pile surfaces. Twin motor machines with independent motors for suction and brushing are preferred for this task. Upright vacuum sweepers are advised; canister and back pack type machines are generally not recommended. Vacuums with top loading soil bags are highly recommended.

Pile Lifting

Pile lifting is an effective method for lifting crushed pile and loosening dry soil. Heavily trafficked cut-pile products should be pile lifted weekly. Looped products require less intensity and can be pile lifted less frequently. Pile lifting should always be used to precondition carpets for general cleaning. For best results, apply the pile-lifter machine against the lay of the pile.

Spot Cleaning

Daily removal of spots and spills helps maintain the carpet's appearance between scheduled cleanings. Immediate action against spots and spills also reduces the probability of a permanent stain. It is important to use solutions that are appropriate for the specific type of spot or spill-water based, oil based or specifically for gum. Use spotting solutions sparingly and be sure to flush out a spot with water after it has been chemically treated.

Treating Water-Based Spots

For liquid spills, blot up as much of the liquid as possible with a clean white cloth. If the spill is semisolid or has hardened, scrape it with a spoon or spatula and then blot the spot with a damp sponge. Always work from the edge of the spot towards the center. Never rub across a wet spill in a manner that causes the stain or contamination to be spread from the original area.

After blotting water-based spots, promptly remove the remaining residue with a small amount of the IMAGE GRAB-Dry Extraction Compound. Sprinkle the compound over the spot and use a hand brush to gently agitate the compound. Allow the area to dry (about 15-30 minutes) and then brush the compound again. If the compound seems to stick to the carpet, gently brush the area again, then vacuum. Repeat the application if necessary. Do not brush aggressively on the spot.

Dry Extraction

The low moisture dry extraction method is a safe, easy and effective method for handling maintenance on a regular basis. The procedure does not leave the carpet wet and allows for immediate access and traffic.

Crystal Clean Application

The Crystal Clean method of maintenance is a low moisture procedure similar in some respects to the dry extraction method. Benefits include immediate access to the area without the necessity of extended drying time.

Hot Water Extraction

Hot water extraction is an effective method for removing soil and residue from carpeting. This system is based on injection of water and cleaning agents into the carpet, which suspends the soils and contaminants in the solution for easy removal by a built-in vacuum system.

NOTE: ALTHOUGH THE METHOD IS TERMED "HOT WATER EXTRACTION," IT IS TYPICAL TO USE WATER CLOSER TO ROOM TEMPERATURE.

As with all other maintenance methods, always prepare the carpet by vacuuming and pile lifting.

After cleaning the Statguard® ESD Modular Carpet we recommend our Statguard® Carpet Protector. This protector has an active stain fighter and antistat ingredient. Please refer to Technical Bulletin TB-5007.

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Limited Warranty

Statguard Flooring warrants that: Statguard® ESD Modular Carpets will be free from defects in materials and workmanship for a period of fifteen (15) years after purchase, and will meet the minimum technical requirements of ANSI/ESD S20.20 for ESD Floors.

This warranty shall apply only if such products are installed following the Statguard Flooring Installation Instructions document including using the recommended conductive adhesive and copper foil grounding strips and have been tested by an authorized Statguard Flooring personnel after installation. Such warranty shall be voided if such products are removed from the site of their original installation.

Within the warranty period, a credit for purchase of replacement Statguard® ESD Modular Carpets, or, at Desco's option, the Statguard® ESD Modular Carpets will be repaired or replaced free of charge. If product credit is issued, the amount will be calculated by multiplying the unused portion of the expected ten years life times the original unit purchase price.

Call Customer Service at (781) 821-5609 for a Return Material Authorization (RMA) and shipping instructions and address. Include a copy of your original packing slip, invoice, or other proof of purchase date. Any material under warranty should be shipped prepaid to our factory. Warranty repairs will take approximately two weeks.

If your material is out of warranty, Statguard Flooring will quote repair charges necessary to bring your unit up to factory standards. Call Customer Service at (781) 821-5609 for a Return Material Authorization (RMA) shipping instructions and address. Ship your material prepaid.

Warranty Exclusions

THE FOREGOING EXPRESS WARRANTY IS MADE IN LIEU OF ALL OTHER PRODUCT WARRANTIES, EXPRESSED AND IMPLIED, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WHICH ARE SPECIFICALLY DISCLAIMED. The express warranty will not apply to defects or damage due to accidents, neglect, misuse, alterations, operator error, or failure to properly maintain, clean or repair products.

Limit of Liability

In no event will Statguard Flooring or any seller be responsible or liable for any injury, loss or damage, direct or consequential, arising out of the use of or the inability to use the product. Before using, users shall determine the suitability of the product for their intended use, and users assume all risk and liability whatsoever in connection therewith.

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